

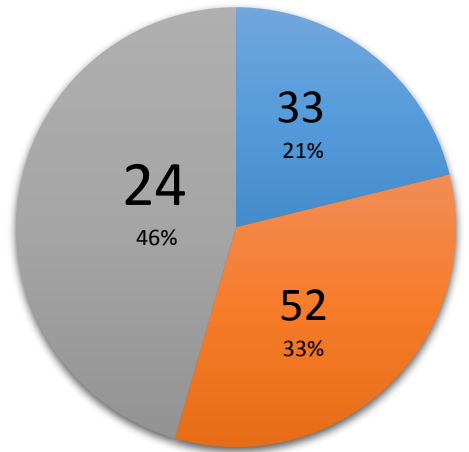
Service Groups

Service Group Members Representation

“Workday will challenge us to standardize processes, but I’ve seen first-hand through the work that my group is doing that this will not only be possible, but will transform the way we do business.”

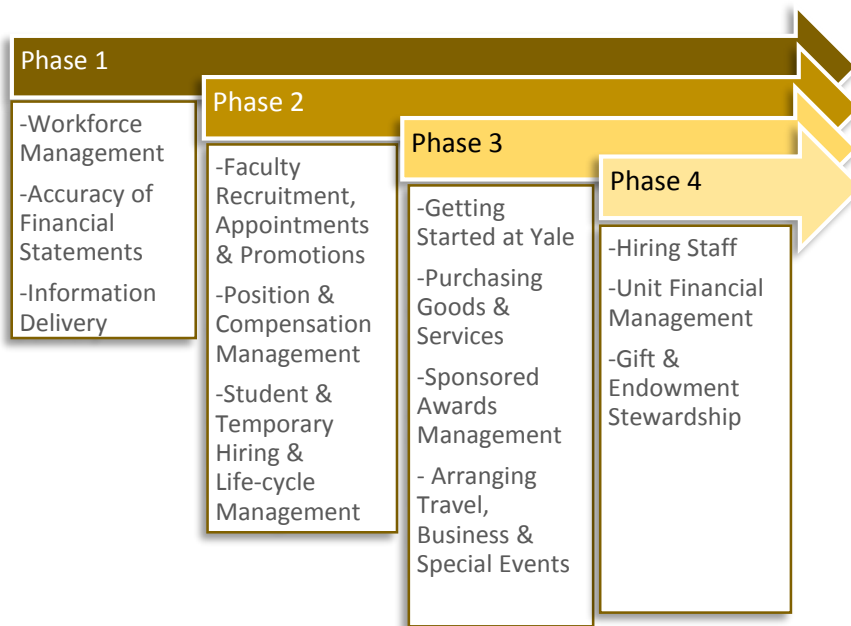
Meghan Dahlmeyer,
Accuracy of
Unit Financial Statements

156
members



■ YSM ■ Other Schools and Colleges ■ Central

Focus on End-to-end Services

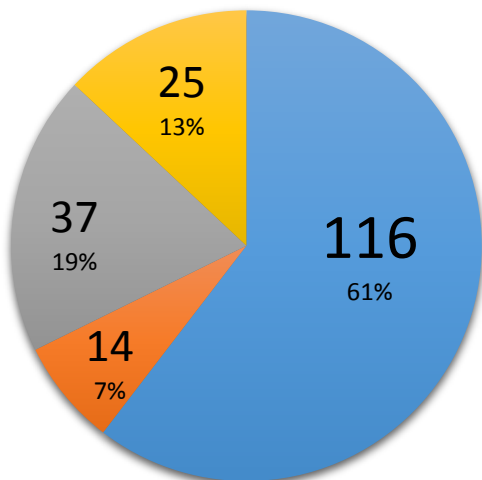


13
service groups

19
service group leaders

137
service group members

Service Group Recommendations



192
to date

“The organization benefits because service groups bring information forward and make recommendations taking into account real-life work situations and experiences.”

Abby Goldblatt,
Workforce Management

■ Adopted ■ Further discussion ■ Future release ■ Not Adopted



More info: <http://workday.yale.edu/training-resources/service-groups>