

Workday Concept: Configuration vs. Customization



Can Workday be customized?

- *No, unlike Yale's legacy systems, Workday does not allow customization*
- *Historically, Yale's systems were customized to respond to the unique needs of each school or administrative unit. This adds a layer of complexity that must be addressed (typically through coding) whenever system changes are required. .*

What does "Workday is configurable" mean?



- *Workday is designed to be configurable, offering Yale flexibility in designing the look and feel of the system.*
- *This allows Yale to make modifications to the system that reflect the organization's unique business needs, but prevents changes from being made that will disrupt the business in the future when software upgrades are required..*
- *Because Workday is configurable, system updates are deployed in a fraction of the time and cost of traditional legacy ERP systems*

Workday Concept: Configuration vs. Customization

Benefits of Configuration vs. Customization

Did You Know...

Configuration:

- *Is less costly to implement*
- *Provides greater long-term value*
- *Is less complex to maintain*

Did You Know...

Workday releases new functionality 2x annually, so all Workday users are on the same version of the system at the same time, promoting consistency and collaboration.

Clouds and Condos



Compare cloud computing to living in a condominium...



While the floor plan in a condo cannot be *customized*, the interior design and room layouts can be *configured* to the tenant's preferences.



Rather than employing *customization* toolkits, Workday offers configurable frameworks that allow users to *make modifications* to the software to meet the organization's specific and unique needs.