Workday Concept: Tenant

What does "tenant" mean?

- A tenant is any application that requires its own secure computing environment. Each Workday customer has their own secure tenant that only they can access.
- When Yale makes changes to the system through configuration, these changes will only be reflected in Yale's tenant and will not be visible to other customers.

What is "multi-tenancy"?

- Multi-tenancy, a key feature of Workday, enables all customers to experience the full spectrum of Workday functionality through one application server.
- Each Workday customer's tenant is logically isolated with their own data and configuration, but physically integrated on the same operating system.
- Multi-tenancy allows for cost savings by consolidating IT resources without compromising individual tenants' security.

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Benefits of Multi-Tenancy





Faster Innovation



Stronger Community

Lighter Footprint



SaaS architecture allows Workday to make updates remotely and at the same time so no customer is left behind when updates are made to include new features. With every customer on the same version of Workday, it creates a community where customers share knowledge, resources, and learning. Workday's centralized data centers reduce energy consumption and use computing resources more efficiently, helping Yale stay green.



When a building's management provides services to all tenants, and as it improves services, all tenants benefit (*i.e. air conditioning is repaired, parking lot is paved*). Condominiums create a natural community for tenants, who often share outdoor community space or use a shared online portal to post questions about the apartment, buy/sell furniture, pay rent, etc.

Condominium buildings use less energy and cost less to heat/cool than a single occupancy unit as a result of centralizing and sharing these services.

For additional information or questions about the Workday@Yale program, please visit the program website at http://Workday.Yale.edu/ or email us at Workday@Yale.edu.